



Ref. 79/2224

Mr Tim Whetstone MP  
Member for Chaffey  
13 Kay Avenue  
BERRI SA 5343  
Email: [chaffey@parliament.sa.gov.au](mailto:chaffey@parliament.sa.gov.au)

ABN 76 149 388 126

Level 4  
81-95 Waymouth Street  
Adelaide SA 5001

GPO Box 1047  
Adelaide SA 5001

Tel +61 8 8204 2051  
Fax +61 8 204 1911

[www.greenindustries.sa.gov.au](http://www.greenindustries.sa.gov.au)

Dear Mr Whetstone

I refer to your application (receipt number 18165633) pursuant to the *Freedom of Information Act 1991* (the FOI Act) on 11 August 2023 requesting access to:

*A copy of all correspondence (including but not limited to hard copy or electronic briefings, minutes, reports, emails, letters, meeting agendas, diary entries, event attendance records and any other correspondence) between Professor Ian Overton and Nikki Govan regarding the River Murray flood response, Johns Lyng Group from 01/01/2023 to 31/07/2023*

On 12 September 2023 an extension of due date was applied to this application.

A total of two documents were identified within the scope of your application. These are listed in the enclosed schedule. The information contained in the documents has been considered under the provisions of the FOI Act. My determination is to grant partial access to both documents, with personal details and information outside the scope of the application redacted. Copies of the documents are enclosed with this determination.

In accordance with the FOI Act and *Freedom of Information (Fees and Charges) Regulations 2018* in relation to applications from Members of Parliament, no amount is payable for the costs associated with this determination.

Pursuant to the FOI Act, if you are dissatisfied with this determination you have a right to apply for an internal review. An application for internal review must be made in accordance with section 29(2) of the FOI Act.

Should you have any queries in relation to this matter, please contact me on telephone (08) 8204 2586 or email [josh.wheeler@sa.gov.au](mailto:josh.wheeler@sa.gov.au).

Yours sincerely

A handwritten signature in black ink, appearing to be 'J. Wheeler'.

Josh Wheeler  
Accredited Freedom of Information Officer  
**GREEN INDUSTRIES SA**

25 September 2023

## Documents Schedule

No.	Document	Determination	Exemption clause	Reason
1	Emails between Ian Overton and Nikki Govan dated 8 May 2023	Partial access	6—Documents affecting personal affairs	Information concerning personal information redacted.
2	Email between Ian Overton and Nikki Govan dated 9 May 2023	Partial access	6—Documents affecting personal affairs	Information concerning personal information redacted. Information outside scope of the application redacted.

**Wheeler, Josh (GISA)**

---

**From:** Nikki Govan <nikki@starofgreece.com.au>  
**Sent:** Monday, 8 May 2023 6:16 PM  
**To:** Overton, Ian (GISA)  
**Cc:** Wheeler, Josh (GISA); Agars, Sue (GISA)  
**Subject:** Re [REDACTED] and past Presiding Member

Clause 6  
Exemption

Thanks Ian, I appreciate you following that up.

Kind regards  
Nikki

Nikki Govan  
Owner, Star of Greece  
Chair, Adelaide Economic Development Agency  
Director, National Australia Day Council  
Director, Australian Chamber of Commerce & Industry

On 8 May 2023, at 6:14 pm, Overton, Ian (GISA) <Ian.Overton@sa.gov.au> wrote:

**OFFICIAL**

Hi All,

Clause 6  
Exemption

I spoke to Kevin this afternoon to let him know about [REDACTED] escalating queries as the decision to use a direct appointment of JLG was supported by the previous Board. He was entirely comfortable with what decisions the agency and the Board had made.

He also informed me that [REDACTED] had requested a meeting with him a couple of weeks ago, which he had declined.

Clause 6  
Exemption

Kind regards,  
Ian

**Professor Ian Overton (He/Him) | Chief Executive**  
Green Industries SA  
**P:** +61 8204 1553 | **M:** 0412 182 448  
**E:** ian.overton@sa.gov.au | **W:** greenindustries.sa.gov.au  
Level 4/ 81-95 Waymouth St, Adelaide SA 5000

**Executive Officer:** Bernadette Gersbach | **P:** +61 8204 1553 | **E:** bernadette.gersbach@sa.gov.au

<image003.jpg>

*Green Industries SA acknowledges the traditional owners of the land, offering our respect to their elders past, present and emerging.*

**Agars, Sue (GISA)**

---

**From:** Overton, Ian (GISA)  
**Sent:** Tuesday, 9 May 2023 1:55 PM  
**To:** Nikki Govan  
**Cc:** GISA:Board of Green Industries SA; Wheeler, Josh (GISA)  
**Subject:** FW: Social Media comments/public sentiment

OFFICIAL

Hi Nikki,

Passing this on to keep you up to date. [REDACTED] is a disgruntled contractor in the region and [REDACTED] a disgruntled consultant. They have joined forces and vocal on Facebook (see emails below).

Clause 6  
Exemption

Kind regards,  
Ian

**Prof. Ian Overton** (He/Him) | Chief Executive  
Green Industries SA  
**M:** 0412 182 448

[REDACTED]

Out of Scope

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: Wapper, Nigel (GISA) <[Nigel.Wapper@sa.gov.au](mailto:Nigel.Wapper@sa.gov.au)>

Date: Tuesday, 9 May 2023 at 9:38 am

To: Scales, Matthew (GISA) <[Matthew.Scales@sa.gov.au](mailto:Matthew.Scales@sa.gov.au)>, Paul, Jacob (GISA) <[Jacob.Paul4@sa.gov.au](mailto:Jacob.Paul4@sa.gov.au)>,  
Lang, Justin (GISA) <[Justin.Lang@sa.gov.au](mailto:Justin.Lang@sa.gov.au)>, Heinson, Michaela (GISA) <[Michaela.Heinson@sa.gov.au](mailto:Michaela.Heinson@sa.gov.au)>

Subject: [REDACTED] socials.

Clause 6  
Exemption

UNOFFICIAL

Some posts from his Murray River Flood page below and there is now more from [REDACTED] on this JLG fails page

Clause 6  
Exemption

<https://www.facebook.com/groups/619760489242554>

[REDACTED] +2 · 3h · 🌐

It is sad that a company exists that relies on peoples heartache and loss to thrive. As far as im concerned they are leeches.

👍 5 1 comment

👍 Like      💬 Comment      ➦ Share

Write a public comment... 🗨️ 😊 📷 GIF 🎭

[REDACTED] All on GISA.

Like Reply Share 1 h

Clause 6  
Exemption

Clause 6  
Exemption



Clause 6 Exemption



I'm currently working with a few people who are still experiencing delays and issues with their QBE/Allianz/Hollards/Suncorp flood claims. In my experience their conduct and approach to managing claims is inconsistent with other what is expected of insurers and it's resulting in significant delays and distress to customers. We're looking to make group submissions to management and the Code Governance Committee. If you would like to be involved / contribute, please let me know 🙌

👍 3

4 comments

👍 Like

💬 Comment

➦ Share

Top comments ▾



Note the Johns Lyng Group engaged by Green Industries SA to lead flood recovery has links to all these insurance companies. Johns Lyng Group is a Restoration Services company listed on the ASX (JLG). More details of the associated actions are contained at **Johns Lyng Group Fails**

Clause 6 Exemption

Like Reply Share 18 h Edited



Author

██████████ thanks. I work for Claims Hero who represent homeowners in getting back into their homes, getting faster outcomes such as rectification and cash settlements. We've already commenced writing submissions to the Code Governance Committee to help other policyholders.

Clause 6 Exemption

Like Reply Share 17 h



You will see from some of the posts JLG has even written letters on behalf of the insurance companies. This work should have begun back in January and should be at least 30% completed. Green Industries delayed to move to a single lead contractor model and awarded to JLG 31 March.

Clause 6 Exemption

If you need any further information please dm me.

Like Reply Share 17 h Edited



Write a public comment

Clause 6 Exemption